

**THE UNIVERSITY OF BURDWAN**  
**B.A. Semester VI (General) Examination 2020 (CBCS)**

**Subject: English**

**Paper: SEC-4**

**A: Soft Skills**

**Time: 2 Hours**

**Full Marks: 40**

*The figures in the margin indicate full marks.*

*Candidates are required to give their answers in their own words  
as far as practicable.*

Answer **any eight** of the following:

8X5=40

1. Briefly discuss emotional intelligence.
  2. How is emotional intelligence important for success in an organization?
  3. Discuss the role of teamwork skills in school and education.
  4. State the difference between pair work and group work.
  5. Comment briefly on two major approaches to problem solving.
  6. Briefly comment on the role of a leader in an educational institute.
  7. Does teamwork have any drawback? Answer briefly.
  8. What do you understand by 'adaptability skills' in the workplace?
  9. In a good organization, each member is a leader. Comment briefly.
  10. Write a note on self-management.
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